

Privacy Policy

Introduction

Welcome to <https://yourcarclaims.com/> ("we", "our", "us"). We are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our services. Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it.

Information We Collect

We may collect and process the following data about you:

Personal Information

- **Contact Details:** Name, address, email address, and phone number.
- **Identification Information:** Driver's license, insurance policy details, vehicle registration, and any other necessary details for processing your car claim.
- **Financial Information:** Bank account details or payment card information for processing payments or refunds.

Non-Personal Information

- **Technical Data:** IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access this website.
- **Usage Data:** Information about how you use our website, products, and services.

How We Use Your Information

We use the information we collect in the following ways:

- **To Provide Services:** To manage and process your car claims.
- **To Communicate with You:** To respond to your inquiries, provide customer support, and send you updates related to your claims.
- **To Improve Our Services:** To analyze trends, track user movements, and gather demographic information to improve our website and services.
- **To Comply with Legal Obligations:** To comply with laws, regulations, and legal processes.

Disclosure of Your Information

We may share your information with:

- **Service Providers:** Third-party companies that perform services on our behalf, such as payment processing, data analysis, email delivery, and hosting services.

- **Legal Authorities:** If required to do so by law or in the good faith belief that such action is necessary to comply with legal obligations or to protect our rights and property.

Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. However, no security system is impenetrable, and we cannot guarantee the security of our systems 100%.

Data Retention

We will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy, or as required by law.

Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Access:** The right to access the personal data we hold about you.
- **Correction:** The right to request correction of any inaccuracies in your personal data.
- **Deletion:** The right to request deletion of your personal data.
- **Objection:** The right to object to our processing of your personal data.
- **Portability:** The right to request the transfer of your personal data to another party.

If you wish to exercise any of these rights, please contact us using the details provided below.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

- **Email:** support@yourcarclaims.com
- **Address:** Your Car Claims, 9 Winster Avenue, Stretford, Manchester, United Kingdom, M32 9SE

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

